



BCI Enrollment and Administration System



Automating and simplifying benefits management

Enrollment and administration is at the core of what we do. BCI streamlines enrollment and benefit administration processes with a wholly-owned, intuitive system designed to serve each customer's benefits needs. With more than 200 real-time standard reports and carrier/TPA interfacing, this web-based platform eliminates hours of daily work.

Customer Value

- According to CFO.com, the average cost for an HR department to manually enroll one employee in benefits is \$109.48, compared to \$21.79 using an automated system.
- According to Towers Watson, "Electronic platforms result in 15 percent time savings for HR" by storing accurate data and automating feeds from one system.
- Total savings of \$19.07 per employee per month can be realized through the accuracy and efficiency of system automation.¹

Advantages

- Wholly-owned system, allowing for a greater degree of customization
- Eliminates manual data entry process
- Ensures accurate EDI connections to HRIS, carriers, payroll and TPAs
- Embedded or overlaid video capabilities
- Allows for custom screen and logic design for specialized data collection
- Accommodates "snap-in" pages, such as:
 - » Wellness credits
 - » Dependent coverage surcharge
 - » Tobacco surcharge
 - » Dependent audit
- Benefit plan options are customized for each employee, dependent on eligibility
- Ensures clean data by verifying:
 - » Personal and dependent data
 - » Dependent audit information
 - » Beneficiary adds, changes or deletes
- Offers real-time reporting including:
 - » Summary reports (broken down by department, locations, etc.)
 - » Detail reports (search by employee name or SSN)
 - » Audit reports (EOI, dependent eligibility reports, etc.)
- Provides read-only access for human resources to review enrollment status
- Provides links to benefit guides, calculators and decision support tools
- Generates confirmation statements
- Includes post-enrollment survey

Delivery Options

- Annual enrollment
- Ongoing newly eligible enrollment
- Onsite one-on-one meetings with trained Benefit Counselors
- Call Center one-on-one meetings with trained Benefit Counselors
- Self-service

¹ bswift, "Wellness & Benefits Administration Benchmarking Study," 2011.

Contact BCI's Marketing Department to custom design your benefits enrollment and communications plan.

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