

Data Cleansing, Importing/Exporting and Reporting



Minimizing errors through data automation

BCI's wholly-owned data management system allows us to efficiently collect and update personnel data and election files. In return, employers get a secure, proven process for vendor transmission of data that minimizes errors and provides customized, real-time internal reporting.

Customer Value

- A Towers Watson study showed that “electronic platforms result in a 15 percent time savings for HR” by storing accurate data and automating feeds from one system.
- In 2009, a before and after study of bswift clients converting to automated benefits process revealed eligibility-related inaccuracies to \$10.76 PEPM prior to automation. ¹

Challenges

- Questions related to Health Care Reform employee status
- Action to be taken based on employee's status
- Employee demographics
- Beneficiary designation
- Dependent demographics
- Carrier and benefit elections - for employee and dependents
- Capturing spending account amounts - FSA (medical and dependent, HSA)

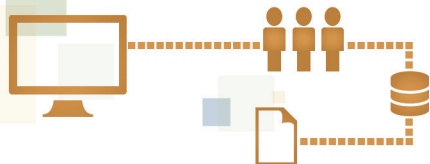
Advantages

- Ensures accurate, reliable data feeds to the employer's HRIS or to appropriate carriers and vendors
- Removes error-prone manual data entry process
- Eliminates errors from billing remittances
- Reduces Human Resources' investigation time for individual questions
- Eliminates errors due to conflicting sources of information
- Handles data in a HIPAA-compliant environment
- Assists in monitoring deadlines/status of employees
- Offers real-time reporting (more than 200 standard reports) such as:
 - » Employee status (e.g., hourly, FTE, PTE)
 - » Pending Evidence of Insurability
 - » Not-enrolled employee reports (or “incomplete” status)
 - » Dependent eligibility
 - » Wellness participation
 - » Consumer Driven Health Plan migration

Delivery Options

- BCI's wholly-owned data management system
- Third-party system (carrier or technology company)
- Customer's existing system

¹ Forrester Consulting, “The Total Economic Impact of bswift Benefits Automation,” April 2009.



Contact BCI's Marketing Department to find out more about our data management solutions.

Marketing@benefitcommunications.com

1-800-489-3786 ext. 611

www.benefitcommunications.com